Terry
total lift solutions

Harmony Lift
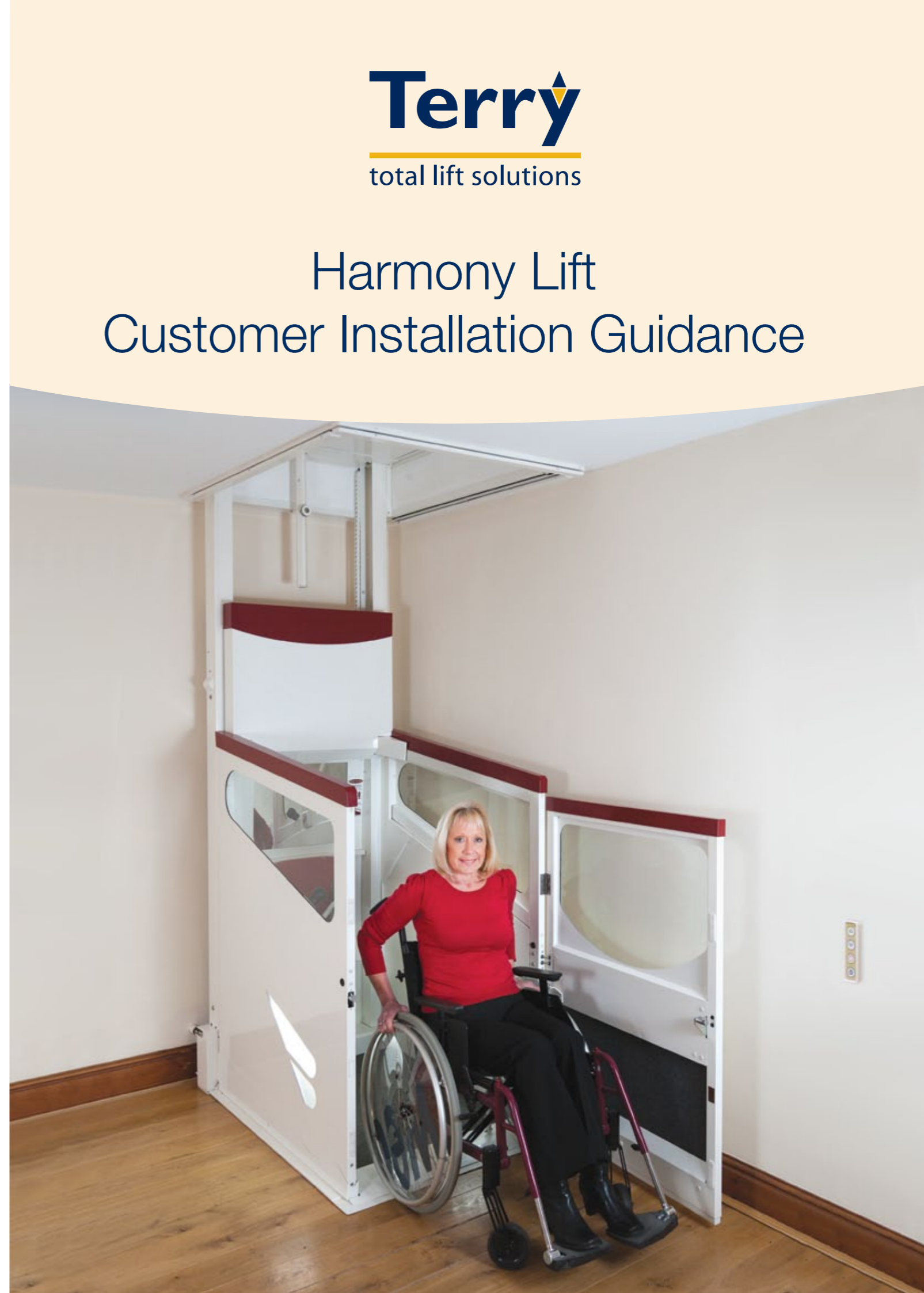# Customer Installation Guidance

Customers Please Note

Our engineers will be responsible for ensuring your safety as well as their own during their time in your home.

This leaflet is for guidance only. If you require further details please contact the Terry Group using the information below.
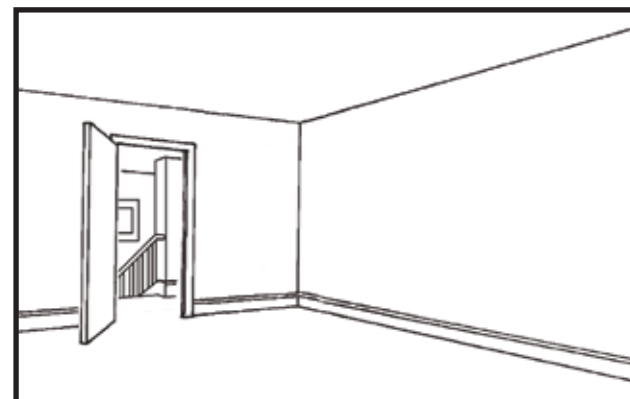
Terry
total lift solutions

Terry Group Ltd.
Longridge Trading Estate,
Knutsford, Cheshire, WA16 8PR

tel (UK only): 0345 365 5366
tel (outside UK): 00 44 (0)1565 650376
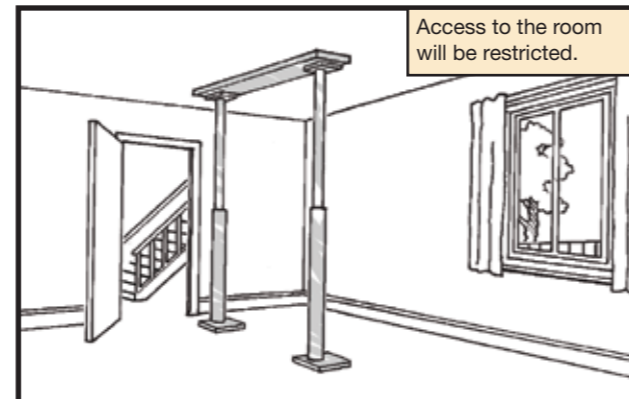email: sales@terrylifts.co.uk
www.terrylifts.co.uk
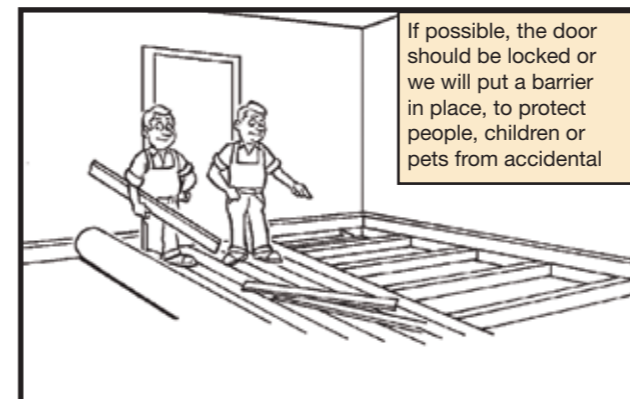
Harmony Lift Customer Installation Guidance

1
Upstairs:
• Whole room to be cleared by the customer.
Downstairs:
• Area around the lift installation to be cleared by the customer.

2
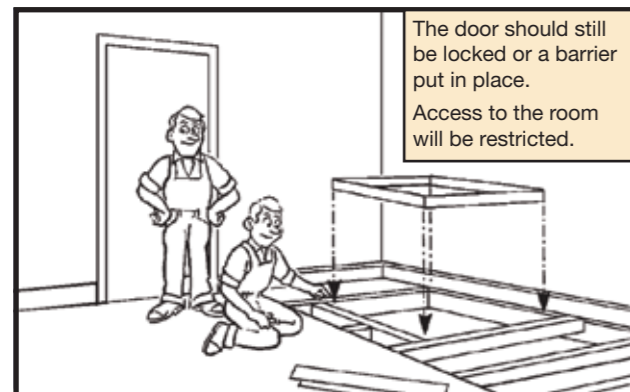Access to the room will be restricted.

Downstairs we will:
• Support the downstairs ceiling with adjustable props prior to forming the aperture.

3
If possible, the door should be locked or we will put a barrier in place, to protect people, children or pets from accidental
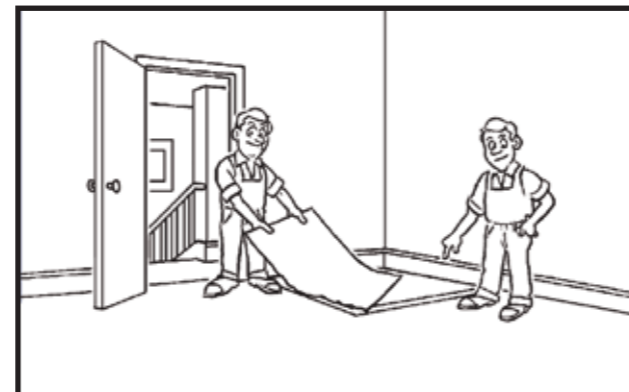
Upstairs we will:
• Roll back the carpet at the upper floor and remove the necessary floorboards to create an aperture.
• Please be aware that a certain amount of noise and dust will be created during this process.

4
The door should still be locked or a barrier put in place.
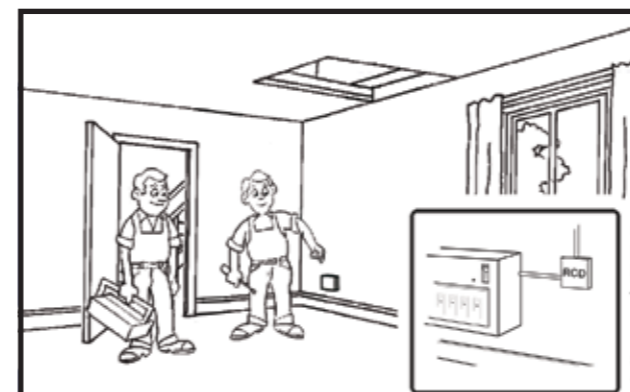Access to the room will be restricted.

Upstairs we will:
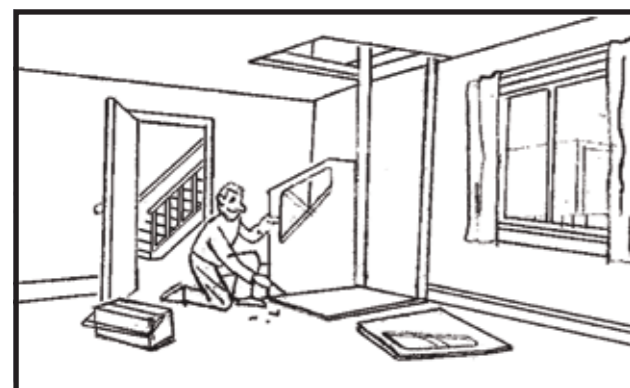• Replace the floorboards and fit a temporary cover to the aperture.

5
Upstairs we will:
• Roll back the carpet and cut around the aperture. This piece of carpet will be refitted to the top infill panel.
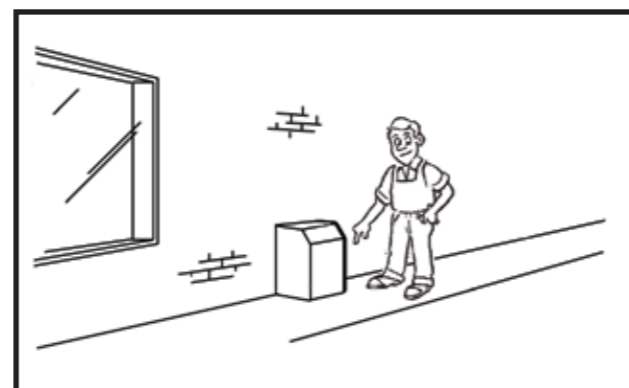
6
We will:
• Provide a 13A fused spur adjacent to the power pack location. Wiring runs back to consumer unit. A telephone socket may be fitted at this stage if required.
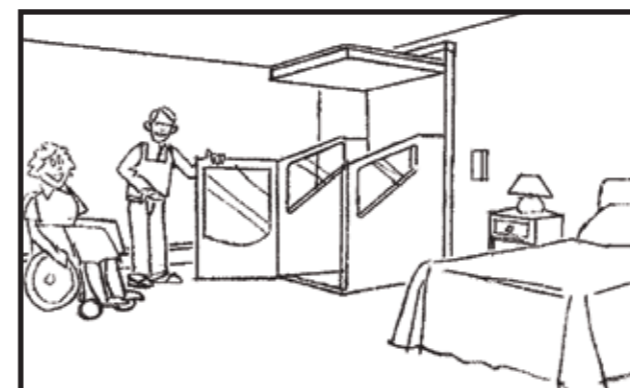
7
We will:
• Assemble your Harmony Lift.
• Clean and tidy the area.

8
We will:
• Install the power pack internally or externally in the position agreed.

9
We will:
• Go through the operation of the Harmony Lift with you.
• Make final adjustments and ensure you are familiar with all the safety features.

10
Finally we will:
• Complete the official hand over of your Terry Harmony Lift to you and your family and of course fully demonstrate how the lift should be used along with highlighting the benefits the lift will bring to you all.

Harmony Product Unique Features & Benefits

• Useable floor space for the standard S model is the largest on the UK market.

• All our wheelchair models have the highest weight capacity available on the UK market i.e. 250kg

• Automatic car door available on all wheelchair models

• Half hour fire integrity maintained in ceiling / floor irrespective of whether lift is parked upstairs or downstairs.

• The market leading number of lift car options

• Radio wireless controls as standard - No unsightly surface trunking

• The most user friendly call stations on the landings and in the lift car available on the market.

____

• 3-5 working days notice will be given to advise you that we are ready to install your lift.

• Builders preparation work will take 1-2 days depending on site conditions.

• The installation will take on average 2 days.